

Return Policy

Any claims for misprinted/damaged/defective items must be submitted within 4 weeks after the product has been received. For packages lost in transit, all claims must be submitted no later than 4 weeks after the estimated delivery date. Claims deemed an error on our part are covered at our expense.

What's your return policy?

We don't offer returns and exchanges, but if there's something wrong with your order, please let us know by contacting us at founders@knutandco.com .

Do you offer refunds?

Refunds are only offered to customers that receive the wrong items or damaged items. If any of these apply, please contact us at [insert your support email here] with photos of wrong/damaged items and we'll sort that out for you.

Can I exchange an item for a different size/colour?

At this time, we don't offer exchanges. If you're unsure which size would fit better, check out our sizing charts—we have one for every item listed on our store, in the product description section. Though rare, it's possible that an item you ordered was mislabelled. If that's the case, please let us know at [insert your support email here] within a week after receiving your order. Include your order number and photos of the mislabelled item, and we'll send you a new one, or issue a refund!